



CAMPSITE REGULATIONS

1) ACCEPTANCE OF THE REGULATIONS

These regulations, downloadable as a document from the website, are distributed on arrival and posted at the entrance of the tourist facility; they may be supplemented by additional rules at the discretion of the management. The act of accessing the campsite implies full acceptance of the regulations on the part of the guests. The staff is authorized to enforce them by reporting acts of non-compliance. The management reserves the right to remove from the campsite those who, at its sole discretion, disturb the life of the community or do not comply with the rules and agreements contained in these regulations.

2) ACCESS TO THE CAMPSITE

- Anyone who for any reason intends to access the campsite must obtain authorization from the management. To this end, a personal identity document must be presented at the reception for the required legal records. Non-compliance is a violation of the relevant rules of the criminal code.
- The Customer is required to check the accuracy of the records, to report to the reception any discrepancy, and to notify in advance any variations such as a change of the pitch, the arrival and departure of people, the expected duration of their stay.
- Installing more than one group/equipment per pitch is not permitted.
- Access to minors is prohibited unless they are accompanied by an adult who is legally responsible for them.
- The management reserves, at its sole discretion, the right to not accept unwanted campers/visitors.

3) CIRCULATION AND PARKING OF VEHICLES

- Only one car/motorbike per unit is allowed, which must be parked in the designated areas indicated by the management, and it must not circulate during the hours of silence.
- All vehicles may be used only to enter and exit the campsite during the agreed-on hours, at moderate speed (at walking speed, maximum at 10 km/h).
- It is absolutely prohibited to park a vehicle in the pitches designed to accommodate tents, caravans or campers.
- If a vehicle is parked outside the areas specially provided, the management is authorized to remove it, with charge of the relevant costs.
- The management is not responsible for any damage or theft caused to cars/motorcycles in the campsite or parking areas.
- The entrance bar will be closed from 24.00 to 7.30 and from 14.00 to 15.30.
- The parking spaces near the lodgings or pitches are intended to be temporary.

4) STAY

- The housing units and the pitches can only be occupied after authorization of the management, whose instructions must be observed by the guests.
- The guests must take care of the objects they own; the management is not responsible for any theft or damage. The management is exempt from any obligation of custody and/or deposit.
- It is strictly forbidden to bring furniture and equipment outside the accommodation.
- The guest is required to keep their pitch in perfect order and cleanliness.

- The silence time is from 14.00 to 15.30 and from 24.00 to 8.00. During the silence time the following is not allowed: arrivals and departures, entry, exit, circulation of motor vehicles, use of sound-reproducing equipment, use of sports-and-leisure facilities and equipment, making loud noises and shouting. The assembly and dismantling of tents are allowed as long as done in perfect silence.
- Adults are responsible for the behavior of their children, whose liveliness, manners and needs cannot go to the detriment of the piece, safety and hygiene of other guests. Children must always be accompanied to the toilets, to the playground and to the swimming pool by an adult. The management declines all responsibility in this regard.
- The connection to the electrical columns must always be authorized by the management and used only for lights and refrigerators. A single connection for one tent/caravan/camper is intended.
- Guests are required to use the toilet facilities in a civil and correct fashion.
- Using a charcoal grill is allowed, but always with the utmost care and as long as the smoke does not disturb the neighbors. Inside the campsite there are 2 barbecues for the campers, one in the Roverella area and one in the Quercia Rossa area. The use of the barbecue must be booked at the reception.

5) TEMPORARY GUESTS

Temporary guests (persons hosted for 1 or more nights by holders of housing units/pitches) are admitted after authorization of the management, and must deliver their identity document for the required legal records.

If unidentified attendance is found, the guest is required to pay the entire stay for all the people found exceeding at the time of checking, starting from the day of arrival.

6) DAILY VISITORS

People wishing to visit the campsite's guests are admitted only after authorization of the management, and must deliver a valid identification document that will be returned upon exit. Should the visit last longer than 2 hours, they must pay the price indicated in the current price list. Entry for visits is allowed from 9.00 to 23.00, and the vehicle cannot be brought into the camping area.

7) DEPARTURES

The departures must take place before 14.00 or after 15.30.

8) ANIMALS

- Pets are allowed free of charge, but not more than 2 pets for each pitch. Their presence must always be reported upon arrival and authorized by the management.
- Dogs must be identifiable through the presentation of a health card (with the vaccinations performed) or of a passport.
- Dogs of a gentle nature have free access to the public areas. They must always be kept following the relevant law requirements (it is necessary to be in possession of a muzzle).
- The owner must provide for the timely removal of the dejections.
- The owner or keeper of a dog is liable both civilly and criminally for damage or injury to people, animals and things caused by their animal. Do not disturb.

9) VARIOUS PROHIBITIONS

It is forbidden to:

- 1 Discard garbage outside the appropriate containers;
- 2 Dig holes or canals in the ground;
- 3 Light a fire in the open;
- 4 Damage the vegetation;
- 5 Pour oils, fuels, boiling, salty or waste liquids on the ground;
- 6 Wash cars or other vehicles in the camping areas;
- 7 Wash dishes and linens outside the appropriate sinks;
- 8 Wash oneself or other things at the fountains in the campsite;

9 Waste or improperly use the water and the lights;

10 Lay fences or shade sheets, bind or anchor anything to plants, pull ropes at a man's height, and install anything else that could be potentially dangerous or be an obstacle to free passage;

11 Damage or tamper with supplies, materials and equipment.

10) GARBAGE

Customers are invited to differentiate garbage depending on the kind of waste (paper, plastic, glass and aluminum, organic, and undifferentiated waste). Garbage collection is carried out as follows:

- CERRO and QUERCIA ROSSA AREAS: at 20 meters from the bar-restaurant "La Terrazza" is the collection area for all kinds of waste, indicated by special signs.

- ROVERELLA AREA: Close to the toilets there is the collection area for all kinds of waste, indicated by special signs.

11) SWIMMING POOL

Everyone must observe the opening and closing hours set by the management for the swimming pool. The staff may intervene and take away those who do not respect the relevant obligations and prohibitions.

- It is mandatory to use slippers throughout the sun lounge area (solarium) and at the bar.
- It is mandatory to use a cloth on chairs and sunbeds.
- It is mandatory to take a shower before entering the pool.
- It is mandatory, with children, to use a containment suit or a waterproof diaper.
- It is absolutely prohibited to enter the pool to those who have wounds, skin lesions, patches and bandages unless they demonstrate, with an appropriate medical certificate, that they are compatible with bathing in a swimming pool.
- It is forbidden to enter the pool if one or more parts of the body are sprinkled with oils, tanning creams and/or similar non-water-soluble substances.
- It is forbidden to throw objects or clothing of any kind into the water.
- It is prohibited to bring mattresses, balls, inflatable dinghies and similar things in the pool (but it is possible to use arm rests, life-saving belts and goggles).
- It is forbidden to: play ball, dive from the edge, run on the poolside, place your feet on the table, push people into the water, trifle coarsely inside and outside the water, spit, disturb other guests in any way.
- It is forbidden to bathe with your clothes on.
- It is forbidden to consume food and drinks on the poolside and in the water.
- The charge for a sunbed is € 2.00 per day.
- In special circumstances such as exceptional events, adverse weather conditions, extraordinary maintenance, the swimming pool may get closed at the sole discretion of the management.

12) RESIDENT CAMPERS

With regard to the pitches occupied by resident campers, the contract must be renewed every year, and the rate must be paid by April 30th each year, except for delays to be agreed in advance with the management at the end of the season, and anyway by the end of April.

Campers are kindly requested to keep their facilities in a decent and orderly manner and to respect the boundaries of their own pitch.

Cars can be brought inside the pitch only for loading and unloading operations. During the stay in the campsite, cars must be left in the parking area assigned by the management.

Upon departure the water taps must be turned off.

13) DAMAGE – TORT LIABILITY – LOST PROPERTY – THEFT

- The management is not liable for damage caused by: conduct of other guests, matters of force majeure, natural disasters such as falling trees or branches, insects, epidemics, plant diseases or other causes not due to direct negligence of the staff of the campsite.
- The management is not responsible for lost and/or stolen items or values.
- Items found inside the campsite must be handed in at the reception desk for return to the rightful owner.
- Using the swimming pool is at the guest's own risk.
- Participation in entertainment activities is to be considered a free choice by the customer. Any harmful consequences deriving from the customer's own conduct cannot be attributed to the campsite's staff and management.
- In the event of a suspension of the supply of electricity or water decided by the supplying firm or due to reasons of force majeure, the management declines all responsibility and is not bound to pay any reimbursement.

14) TRESPASSING / UNLAWFUL ENTRY

Unauthorized access to and presence in the campsite constitutes:

- violation of the Public Safety Regulations;
- violation of article 614 of the Criminal Code (trespassing / unlawful entry);
- violation of art. 633 of the Criminal Code (invasion of land and buildings);
- violation of art. 624 of the Criminal Code (theft of services);
- contract fraud.

As a consequence, the people surprised inside the enclosure without the authorization of the management will be reported for trespassing/unlawful entry pursuant to art. 614 of the Criminal Code.

15) PLACE OF PERFORMANCE AND OF JURISDICTION

All the disputes in any way arising from the obligations referred to in this residence agreement fall solely within the jurisdiction of the Bologna courts.

THE MANAGEMENT